



Role title:	Team Leader – Fathers & Partners Services
Sector:	Not-for-Profit / Peer Support / Perinatal Mental Health / Emotional Wellbeing
Location:	North Brisbane / South Brisbane / Moreton Bay
Employment status:	Casual
Award:	<i>Social, Community, Home Care and Disability Services Industry Award 2010 (MA000100)</i>

About the role

Peach Tree provides support for parents, partners, and families who are experiencing perinatal mental challenges, such as ante- or post-natal depression and anxiety.

We require a Team Leader with lived experience of mental health challenge(s) related to becoming a parent and/or parenting infants and young children. Lived experience must include a story of hope, re(dis)covery, and resilience.

The role of Team Leader is to lead the delivery of Peach Tree's peer-led group support, education programs, and social inclusion activities for fathers and partners. The Team Leader supervises a small team in providing a safe, welcoming, non-judgemental environment for parents to connect and discuss perinatal mental health challenges freely and openly. The Team Leader will play a key role in developing and expanding Peach Tree's services for fathers and partners.

We have existing Peach Tree services within Brisbane North, Brisbane South, and Moreton Bay regions. This position will work across our service locations, therefore own transport is essential.

The Team Leader reports directly to the Locations Coordinator and leads a small team of Perinatal Mental Health Peer Workers and volunteers.

Peach Tree values and respects the unique skills and experience of all staff. We provide training, ongoing support, and professional development opportunities.

Peach Tree is an Equal Employment Opportunity employer and committed to engaging a diverse workforce. We strongly encourage applications from people with an Aboriginal and Torres Strait Islander background, people with disability, and people from diverse cultural and linguistic backgrounds.

What you will do

As Team Leader, you will champion and model Peach Tree's values of Compassion, Truth, Respect, Support, Integrity, and Hope within all aspects of your work. You will:

- empower parents to take charge of their own emotional wellbeing and the decisions needing to be made around perinatal mental health challenges.
- support PMH Peer Workers and volunteers to ensure they work within an appropriate Scope of Practice.
- model a high level of self-awareness and commitment to self-care.
- adhere to organisational policies and procedures.

- work within an appropriate Duty of Care to all persons who access Peach Tree services, which includes recent COVID-19 workplace health and safety precautions.
- maintain a level of appearance and personal hygiene that supports professionalism.
- participate in mandatory training and regular mentoring meetings.

You will be responsible primarily for:

- ensuring the smooth day-to-day running of Peach Tree's services for fathers and partners, which includes:
 - collaborating with the Locations Coordinator and other Team Leaders in the creation of staff rosters
 - ensuring adequate resourcing and staffing for service delivery, including management of staff absences
 - being first point of contact for any issues or concerns relating to service participants or the delivery of Peach Tree services
 - identifying and managing work health and safety risks and incidents
 - leading set up and pack up of resources/activities before and after groups, including clean-up of rooms and kitchen, adhering to COVID-19 hygiene protocols.
- identifying and harnessing opportunities to develop and expand services for fathers and partners by building community networks and strengthening referral avenues.
- working closely with the Locations Coordinator regarding risk and crisis management.
- leading PMH Peer Workers and volunteers, which includes:
 - leading by example regarding appropriate, respectful, and sensitive treatment of service participants, children, and other staff
 - working closely with the Locations Coordinator to ensure that PMH Peer Workers have opportunity for debriefing about dynamics and issues arising during service delivery and that PMH Peer Workers and volunteers at all times feel supported and valued as team members
 - contributing to the onboarding and training of new staff and volunteers
 - keeping staff updated about changes to Peach Tree operations and service delivery.
- collaborating with other Team Leaders and the Locations Coordinator to ensure Peach Tree services are delivered consistently and to a high standard across all locations. This includes sharing staff between locations when necessary and meeting regularly to discuss challenges and opportunities for improvement.
- ensuring Peach Tree Parent Wellbeing Centres are professionally presented and well-maintained workplaces.
- actively promoting Peach Tree's services and programs within the community.
- participating in reflective practice through team meetings, decision-making processes, service planning sessions, supervision, and staff development activities.
- providing input and assisting in the implementation of policies and procedures relating to Peach Tree's operations.
- reporting any concerns about the safety of clients or other staff immediately to the Locations Coordinator.
- ensuring distribution of feedback and evaluation forms/surveys and collection of data for reporting needs as scheduled and/or required.
- maintaining accurate client and service attendance records.

What we're looking for

Knowledge/Skills/Experience

- Lived experience of perinatal mental health challenges, accompanied by experiences of personal re(dis)covery, and demonstrating stories of hope and resiliency.
- Experience in supervising and mentoring a small team, preferably peer workers.
- Capacity to relate to others from a perspective of shared experiences, and to assist a diverse range of people by modelling skills, confidence, and strategies in a manner both helpful and respectful to participants.
- Awareness of Trauma-Informed Care and Recovery-Oriented Practice.
- Solutions-focused mindset and demonstrated ability to show initiative.
- Ability to establish relationships and maintain appropriate boundaries with community members and team members.
- Excellent communication and consultation skills.
- Demonstrated ability to work effectively and exercise sound judgement while working with limited supervision.
- Well-developed administrative and project management skills.
- Understanding of local perinatal mental health and community sectors and existing organisations, or a willingness to learn.
- Ability to assist and encourage participants to establish and maintain community connections and networks.
- Demonstrated ability to use self-reflection and feedback as an opportunity to improve.

The Team Leader must have a current Working with Children Check (Blue Card) and be up to date with Whooping Cough and COVID-19 vaccinations. (If a Blue Card is not currently held, Peach Tree will assist successful applicants to obtain this.)

Remuneration

The starting pay rate for this role is **\$40.68 per hour**, dependant on your relevant professional experience and skills.

Hours of work

This is a casual role, working 10–15 hours per week initially. Hours of work may include evenings and/or weekends.

Training and development

Peach Tree requires the Team Leader to attend an induction prior to employment commencement, and to participate in regular team meetings, organisational training, and professional development opportunities.

How to apply

Your application must include:

- a cover letter providing a brief outline of your lived experience of perinatal mental health concerns
- a written statement, approximately one A4-page in length, addressing your suitability for this role

- your resume, including an overview of your education and working history and contact details of two professional referees.

For any enquiries, please contact Nicola Akeroyd on 0466 989 507 or working@peachtree.org.au.

Please note we are unable to accept applications from parents who are currently accessing Peach Tree services, or who have used our services in the past 12 months.